



INOPERABLE
meets
UNSTOPPABLE

2025

ANNUAL REPORT



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A Word From Our

President & Founder

Rick Sontag

2025: ANOTHER GOOD YEAR FOR BTN

A period of growth and preparation for bigger things to come

We began 2025 with a strong start and ended the year at an even higher pace. Some of our 2025 accomplishments include:

- Providing navigation services to 1,400 patients – 10% more than last year
- Adding three new patient navigators and one Clinical Trial Associate
- Expanding our organization’s guidance and oversight by adding
- Dr. Susan Chang, a renowned neuro-oncologist from University of California San Francisco to BTN’s Board of Directors
- Exploring a new relationship with the American Cancer Society to handle the navigation of brain tumor patients who contact them

“We’ve come a long way since our beginning ten years ago and are proud of what we have done to improve the lives of people who are diagnosed with this horrible disease.”



VISION

To empower and deliver hope to those impacted by a primary brain tumor

MISSION

To provide free, individualized navigation to help patients and loved ones manage a primary brain tumor diagnosis, overcome treatment obstacles, and facilitate access to quality healthcare

What We Do

Personalized Primary Brain Tumor Navigation





Our Story Is
Personal

Clarity When It Mattered Most

When Delynn first reached out to Brain Tumor Network, she didn't know what to expect. What she found was timely support and a navigator who took the time to truly listen.

Shortly after connecting with BTN, her navigator reached out by email and offered to schedule a phone call. From that first conversation, it was clear she was fully present. She asked thoughtful questions, listened carefully, and shared information that would soon make a meaningful difference.

During their conversation, her navigator asked several questions about insurance coverage that prompted Delynn to take a closer look at her policy and speak with her insurance agent. As a result, Delynn decided to change plans. The new coverage would significantly reduce the cost of her upcoming surgery, providing critical relief as she prepares to be out of work and without pay for an extended period of time.

Following their call, her BTN navigator continued to share tailored resources and check in, including asking how Delynn's meeting with the insurance agent went. That ongoing support helped ease fears about the unknown and reinforced that she was not navigating this alone.

“My navigator’s continued support and encouragement relieved some of my fears of the unknown.”

With guidance, follow-up, and someone walking alongside her, what once felt overwhelming became more manageable. Delynn remains deeply grateful for the support she received and for having Brain Tumor Network by her side during this chapter of her journey.



Updates from the Organization

Brain Tumor Network *and* the American Cancer Society

Expanding Navigation Through Collaboration



The American Cancer Society (ACS) approached Brain Tumor Network to create a direct referral pathway for their patients with primary brain tumors.

Through the ACS 24/7 Helpline, patients are now directly connected to BTN for neuro-oncology navigation across their cancer journey.

“At the American Cancer Society, we’re committed to breaking down barriers to care. Through our collaboration with BTN, we’re helping connect patients and caregivers facing a primary brain tumor diagnosis to free, expert navigation services—so they can overcome treatment challenges and access the quality care they deserve.”

Dr. Arif Kamal, Chief Patient Officer, ACS

Welcoming Dr. Chang to Our Board of Directors

Dr. Chang is a nationally respected neuro-oncologist at UCSF with decades of experience in brain tumor care, research, and clinical leadership.

She has played a central role in advancing treatment standards, leading practice-changing clinical trials, and guiding multidisciplinary care teams.

As a board member, she brings a strong clinical lens that informs our programs, strengthens our medical credibility, and keeps patient and caregiver needs at the center of our work.



2025 Impact Report

Reaching Patients When It Matters

1,400+



Patients and families served



50

Nationwide support spanning all 50 states

28%

of patients who requested a clinical trial search were enrolled into a trial



1,000+



Patients educated about their diagnosis



300+

Personalized second opinion connections

900+

Conversations supporting mental and emotional health



140+

Pediatric families Navigated

2,000+

Medical records managed



95%

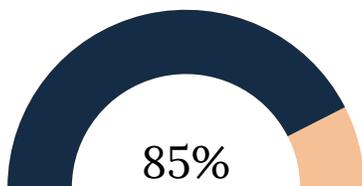
of families would recommend BTN to others

By the Numbers

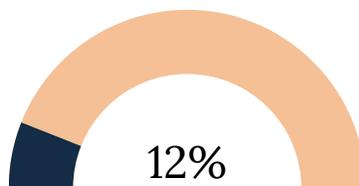
How we direct our funding

PROGRAM EXPENSE ALLOCATION:

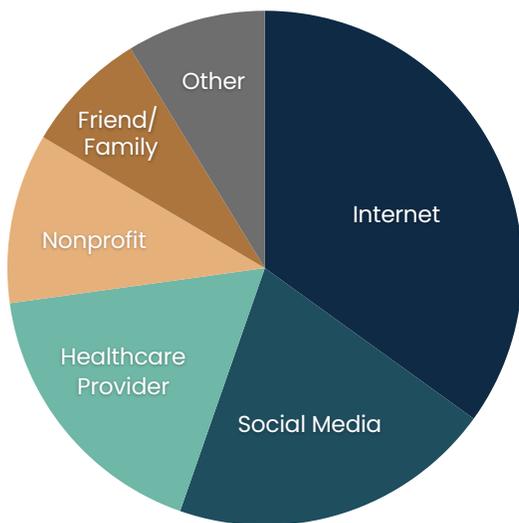
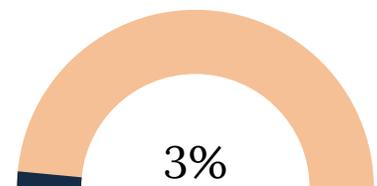
Patient Support



Administrative Overhead



Fundraising



HOW DO PATIENTS & FAMILIES LEARN ABOUT BTN?

Internet : 36%

Social media: 21%

Healthcare Provider: 18%

Nonprofit Organization: 11%

Friend/Family: 8%

Other: 9%



Brain Tumor Network earned the GuideStar Platinum Seal of Transparency, Candid's highest level of recognition. This reflects our commitment to clear reporting, accountability, and responsible stewardship of every donor dollar.



Charity Navigator recognized Brain Tumor Network with a 4-star rating following a comprehensive evaluation of our governance, financial health, and program results. This distinction reflects strong oversight and meaningful impact for the patients and families who rely on our support.

Meet Our Board



Rick Sontag

President

Brain Tumor Network, The Sontag Foundation, Spring Bay Companies



Dr. Susan Chang

MD

Neuro-Oncologist, University of California San Francisco



David J. Foster

Principal and Founder

Sage Direction



Hilary Keeley

Executive Director

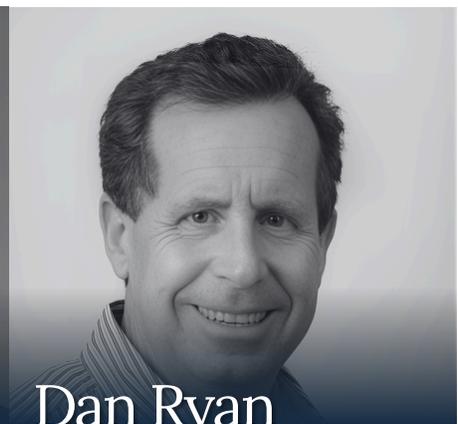
The Sontag Foundation



Kent C. New

MD, PHD

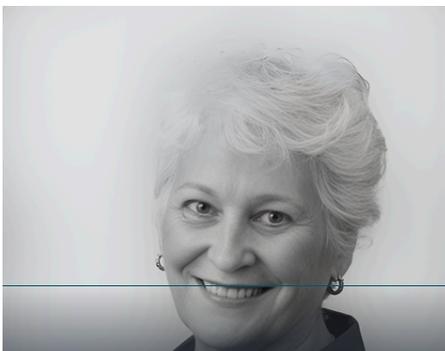
Medical Director, Director of Clinical Research



Dan Ryan

Partner

Spring Bay Companies



Kay W. Verble

Former Executive Director

The Sontag Foundation, Community Volunteer



Jill Wyant

President & CEO

Madison Air, Brain Tumor Network client

“FINDING BTN WAS A LIFE CHANGER, WE WOULD NOT HAVE KNOWN WHERE TO START.”

BTN CLIENT

Expressions of Gratitude

Robert

Patient

BTN is a wonderful organization bringing hope and light to a dark, confusing time of life.

Katie

Patient

I don't know what I would have done without the emotional support, clinical trial searches, and records management offered by our Navigator at BTN. She has been a godsend. Thank you.

MB

Patient

The road is difficult and it takes time to understand what to do next. Having someone to contact was so helpful.

CA

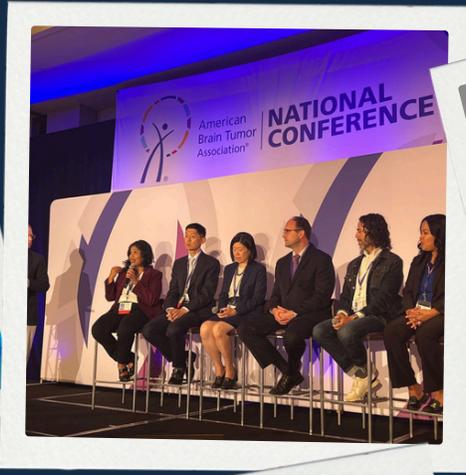
Caregiver

Keep doing what you all are doing. The support that I have received is fantastic. What a loving, empowering, and encouraging group you are.

Bionca

Caregiver

The resources BTN provided helped us have a more meaningful conversation with our doctor about additional treatment options. He was very open to discussing them, and we felt like active participants in her care



Brain tumors
move fast.
So do we.



SIDE BY SIDE, WE KEEP MOVING FORWARD WITH
HOPE, COMPASSION, AND PURPOSE.
THANK YOU FOR BEING PART OF THIS WORK.

